

Five-Time Best in KLAS Winner  
2018 • 2019 • 2021 • 2022 • 2026

# Trusted by Providers. Proven by Performance. **BEST in KLAS®**

Ranked #1 Claims Management & Clearinghouse 2026





**TRUSTED  
SINCE  
1973**

## EXECUTIVE SUMMARY

In 2026, Quadax earned Best in KLAS® for Claims Management & Clearinghouse with an overall performance score of 92.8, ranking #1 in its category. Based on direct, candid interviews with healthcare providers, this recognition reflects Quadax's sustained excellence in delivering consistent, reliable claims performance and a partnership model that supports long-term operational success.

As a five-time Best in KLAS winner, Quadax continues to demonstrate provider-validated leadership across multiple reporting periods and evolving industry pressures. The 2026 results reaffirm not only product capability, but also the cultural, operational, and service components that providers consistently point to in KLAS feedback.

“Over the years, Quadax has continued to demonstrate excellence through consistent system reliability, innovative technology, and a proactive approach to customer service... Quadax truly operates as a partner rather than just a vendor, continually striving to understand our goals and deliver solutions that drive results. I have and will continue referring clients to switch over to Quadax.”

— CFO, November 2025, collected by KLAS Research

## Overall Performance Score

(100-point scale)

# 92.8

## 89.5

MARKET AVERAGE

## 81.1

SOFTWARE AVERAGE



**KLAS SCORES REPRESENT REAL EXPERIENCES FROM PROVIDERS USING XPEDITOR® DAY-TO-DAY.**

KLAS Evaluates All Vendors Based On:

- Independent interviews
- Provider-scored categories
- Data-driven performance analysis

## PROVIDER-REPORTED INDICATORS

# 98%

Would Buy Again

# 97%

Part of Long-Term Plans

# 98%

Keep Our Promises

# +4%

+4% Year-over-Year  
Performance Trend

# WHY PROVIDERS CONTINUE TO CHOOSE QUADAX



## Provider-Recognized Performance

Validated through independent, unsolicited KLAS interviews.



## Operational Reliability

Dependable performance that helps avoid administrative disruption.



## Scalable Efficiency

Supports growing claim volumes without adding workflow burden.



## End-to-End Visibility

Clarity across submission, status, and follow-up functions.



## Accuracy & Control

Predictable outcomes driven by consistent rules application.



## Trusted Partnership

Long-standing collaboration and highly rated vendor relationships.

Providers rate Quadax as a top-performing, partnership-driven vendor, supported by exceptional Customer Experience Grades:

- Culture ..... A
- Loyalty ..... A
- Operations ..... A
- Product ..... A
- Relationship ..... A-
- Value ..... A

These results reflect what organizations report consistently through KLAS: dependable performance, clear visibility across the revenue cycle, and a service model built on trust and responsiveness.

Quadax delivers the stability, accountability, and long-term partnership healthcare leaders rely on to protect revenue and operate with confidence.



**Quadax.com**

# THE FOUNDATION BEHIND THE RECOGNITION

*A Claims Management Platform Built for Real-World Revenue Cycle Demands*

Recognition from KLAS reflects more than general satisfaction — it reflects measurable operational impact across thousands of interactions. Providers consistently point to Quadax's stability, configurability, and partnership-driven service model as differentiators that help safeguard revenue, streamline workflows, and support consistent reimbursement across complex payer environments.

- Claim submission & payer routing
- Configurable EDI edit logic
- Real-time eligibility validation
- Electronic claim attachments

- Claim status tracking
- Denial prevention workflows
- Reporting & payer insights
- Secure cloud-based architecture

## INDUSTRY CONTEXT

*Why Claims Management Stability Matters in 2026*

- Staffing constraints
- Payer policy variability
- Increased audit pressure
- Higher denial sensitivity in margin-compressed environments



# 5X BEST IN KLAS® RECOGNITION



Earning Best in KLAS once is a meaningful achievement. Sustaining leadership across five reporting cycles demonstrates structural strength — in culture, product performance, operational delivery, and provider partnership. Over nearly a decade of independent evaluations, providers have consistently validated Quadax's ability to support reliable, high-quality claims performance in a healthcare environment that requires continual adaptation.



“The Best in KLAS winners have earned the trust of their customers over the past year. With this recognition, they set the standard for excellence through partnership in healthcare technology and services in the months to come.”

– Adam Gale, CEO, KLAS Research

PROVEN BY PERFORMANCE. TRUSTED BY PROVIDERS.  
**RECOGNIZED BY KLAS.**